

Enterprise Asset Management Proposal

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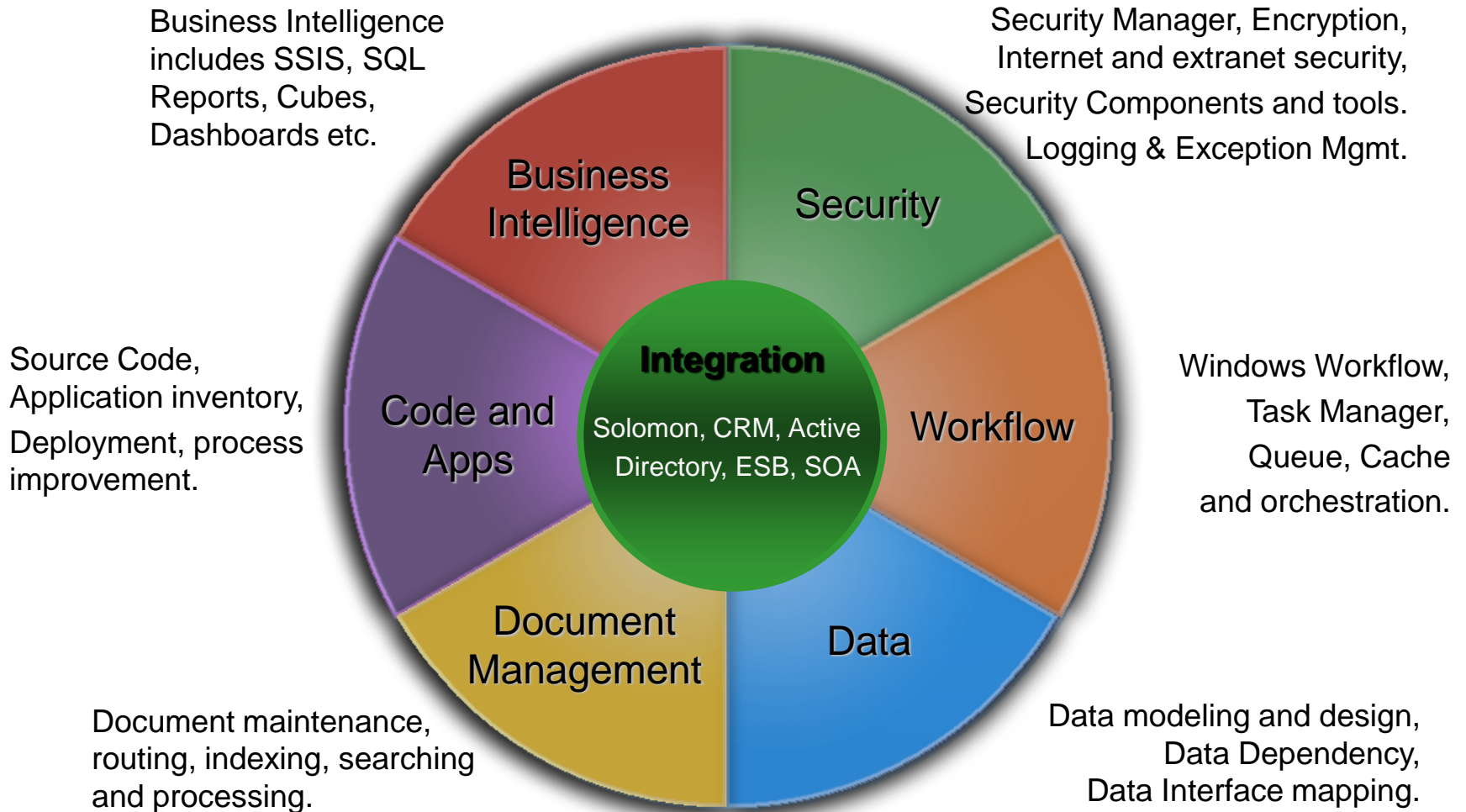
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Objective:

1. Process improvement.
2. Integration with cloud.
3. Develop Prototype.
4. Evaluate third party tools and products.

Enterprise Asset Management (EAM) - Solution Overview



Design Choices

Solution	Effort (Complexity)	Cost
Enterprise Service Bus (ESB)	At least 4 Months	High
Business Process Manager (BPM)	3 Months	Medium
Custom Solution – Open Source	5 Months	Low

Note:- None of these solutions is a zero custom code solution. They all involve some coding. Also the installation of the systems is fast but configuring and re-mapping data sources is time consuming.

EAM Architecture Types

1) Enterprise Service Bus (ESB) based solution. ESB are open source or commercial. The word middleware means the same thing.

2) Business Process Manager (BPM) based solution. This solution is built using orchestrations and a task processing engine.

3) Custom solution. We can build our own solution using an open source software or Workflow engine that will be customized to fit our needs.

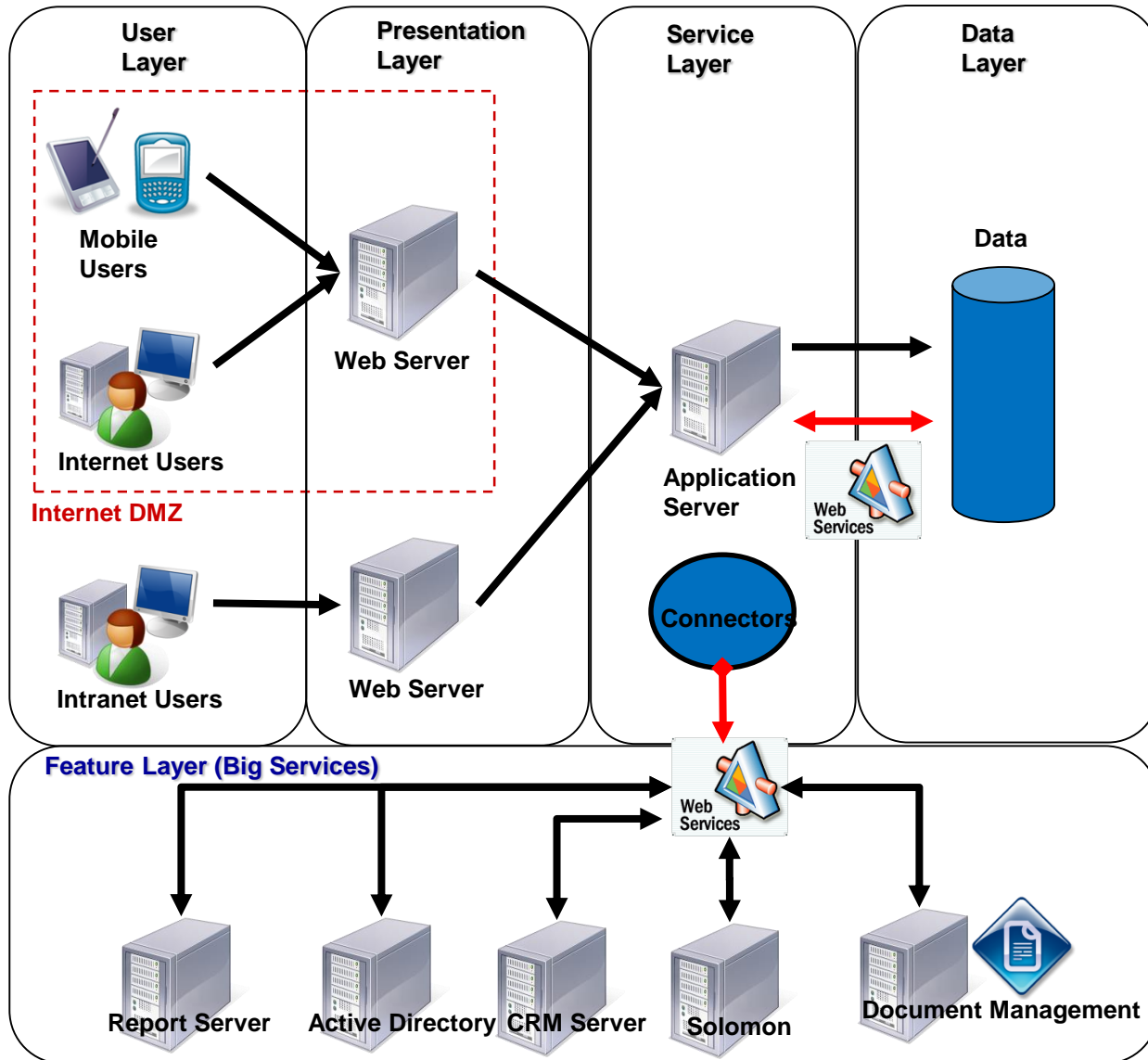
Case Studies (Listed in increasing Cost)

1. Enterprise Service Bus
 1. CenterPoint Energy (Maximo, FileNet, DataPower, CentraSite, TIBCO, SAP CRM, SQL Server)
 2. Toyota (IBM WebSphere, WebMethods, Oracle)
 3. BP (Business Objects, WebMethods)
 4. Spectra Energy (Maximo, FileNet, Sonic MQ, Historian, SQL Server)
 5. El Paso Energy (Maximo, LiveLink, Webmethods, SQL Server)
2. Business Process Manager
 1. Clear Channel Communications (Biztalk)
 2. Cameron (SAP, K2.NET)
 3. Harris County Hospital District (Innersystems, Oracle, SharePoint)
3. Custom Solution
 1. NACE – Custom (Microsoft CRM, SQL Server)
 2. IFCO Systems – Custom (Microsoft CRM, Solomon)

Evaluation Criteria and other Considerations:

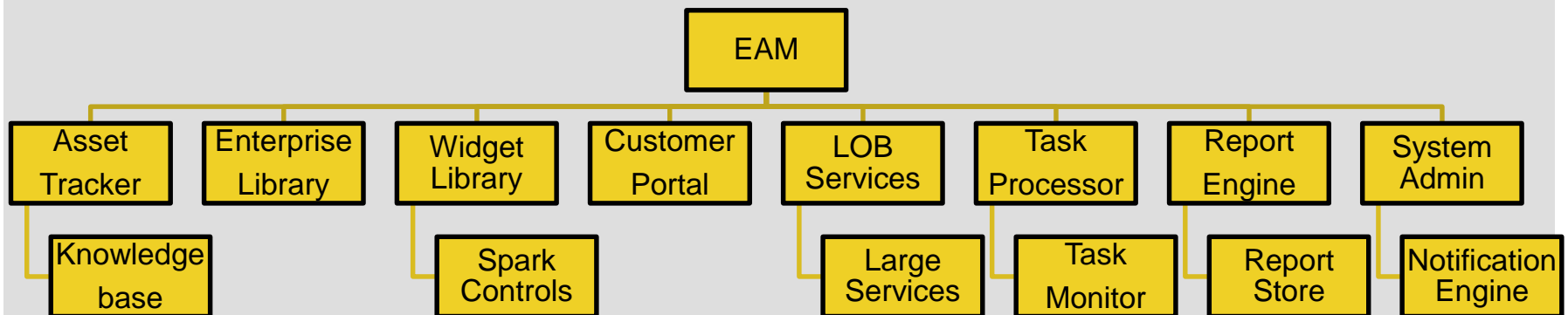
Vendors	Solution Type	Cost	Complexity (Effort)	Function
IBM	1. ESB	1. High	1. High	Real Time Business App
Microsoft	2. BPM	2. Medium	2. Medium	SCADA
SAP	3. Custom	3. Low	3. Low	
Software AG				
Progress Software				

Custom Solution - Physical Architecture

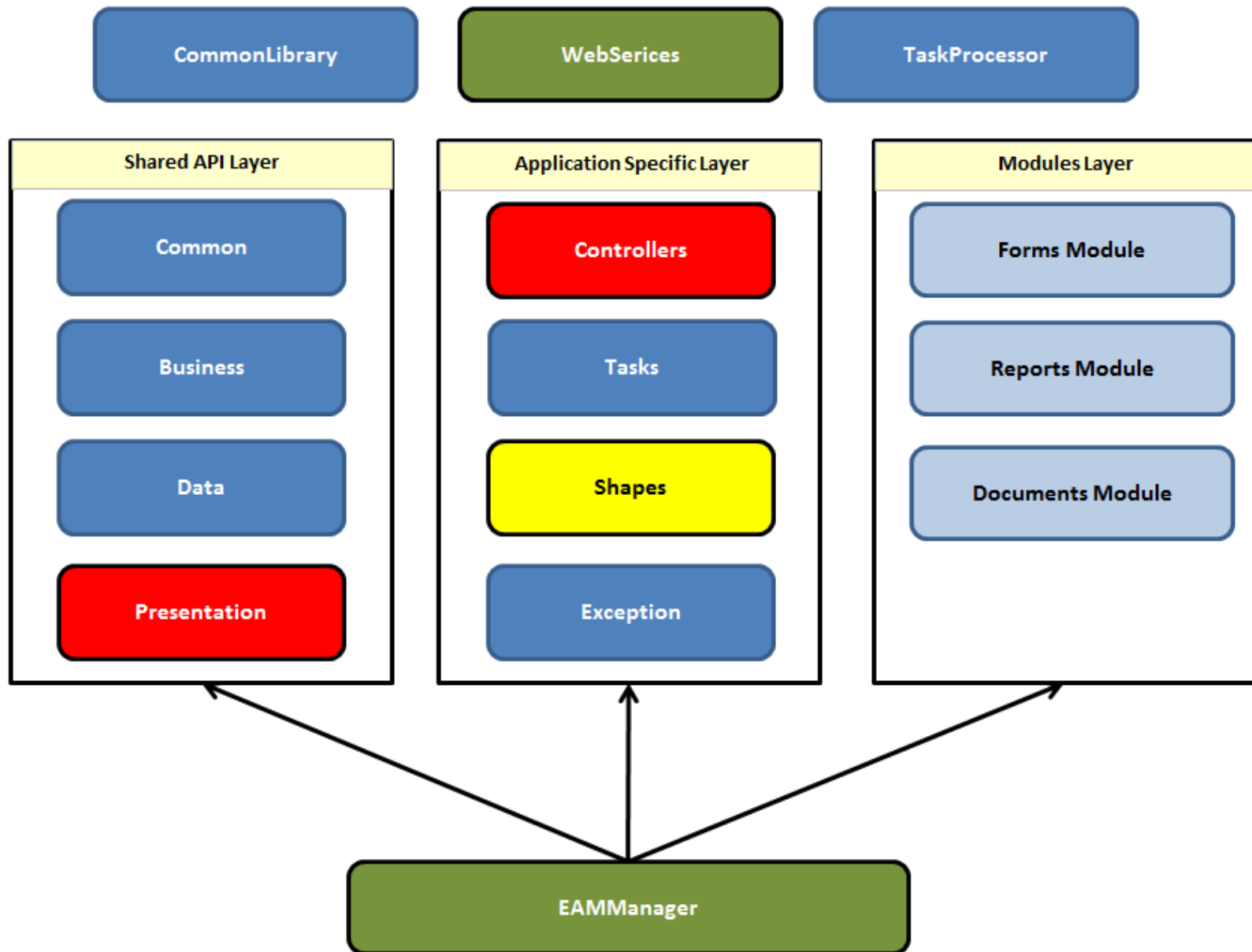


Custom Solution - Application Proposal

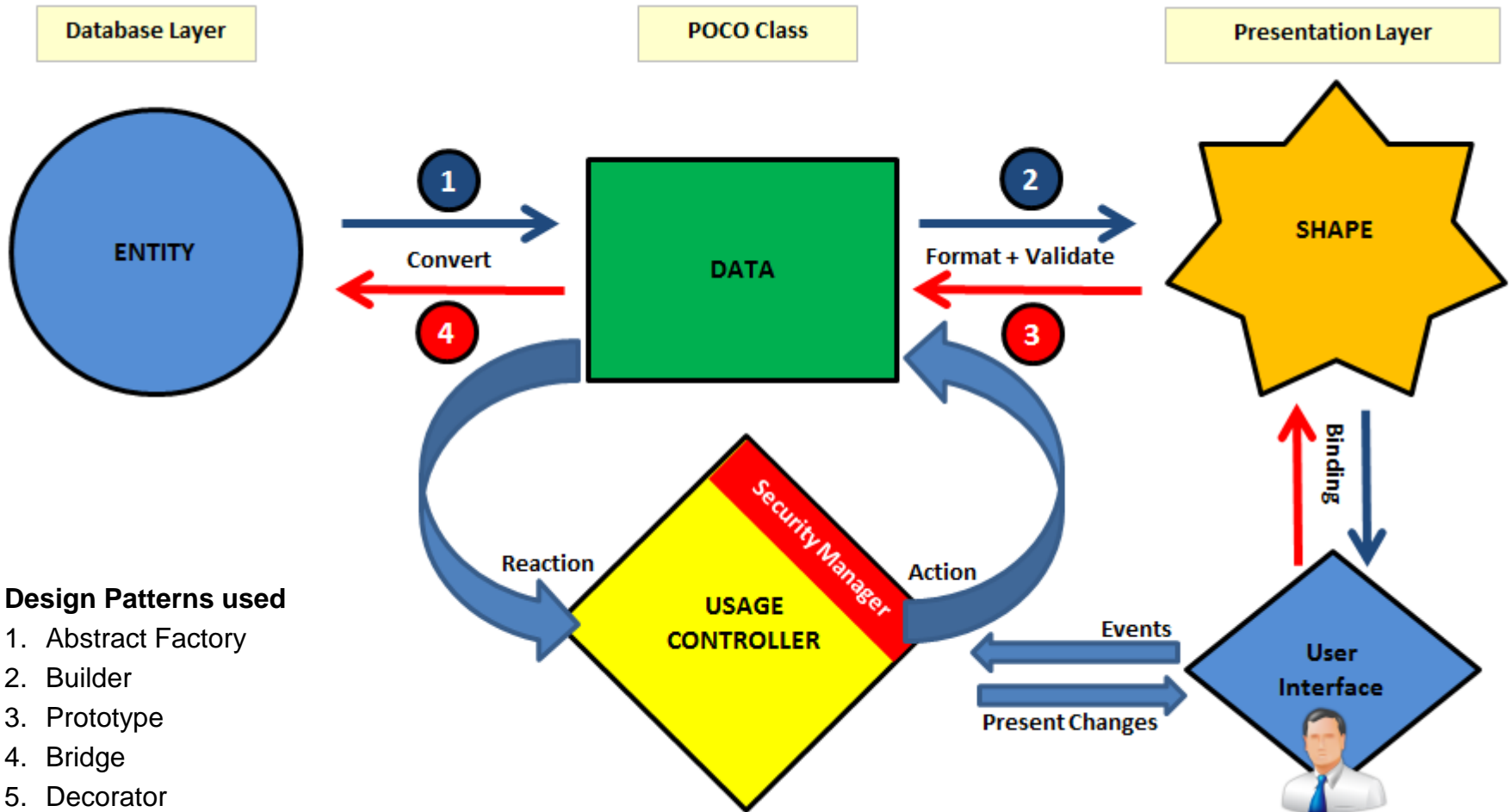
- ❑ AssetTracker – Track application, server, database etc. inventory.
- ❑ Knowledgebase – store documentation for systems and processes.
- ❑ Enterprise Library – Common Library of shared components.
- ❑ Customer Portal – Customer Extranet web site.
- ❑ LOB Services – Shared WebServices for applications. Big data services.
- ❑ Task Processor – Backend batch processing application.
- ❑ Task Monitor – Monitor health, integrity of systems. Compiles Alerts.
- ❑ ReportEngine – Store and run reports. Includes all BI stack.
- ❑ SystemAdmin – Provides Admin screens for Web, WebServices & Tasks.



Enterprise Library



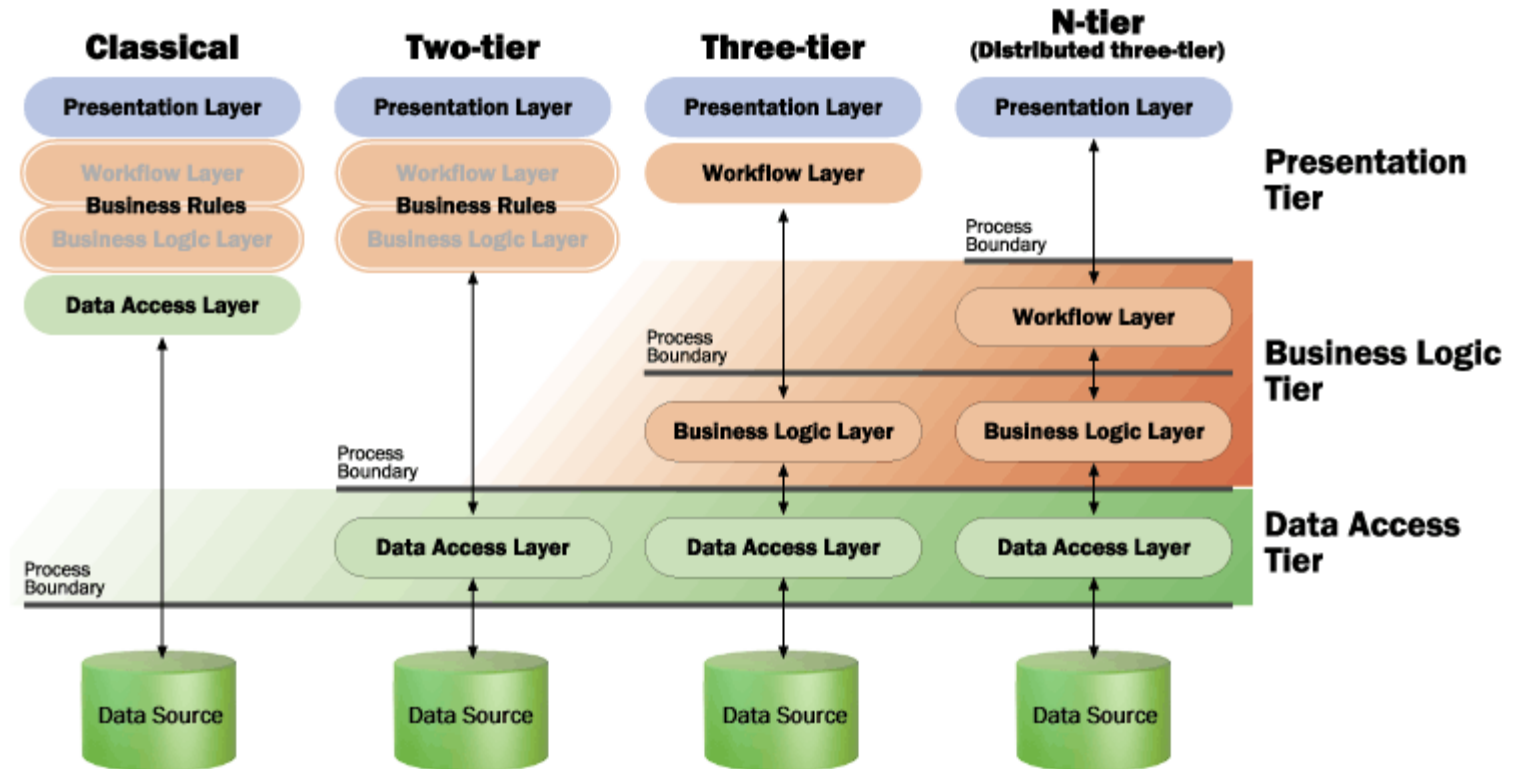
Customer Portal - Architecture



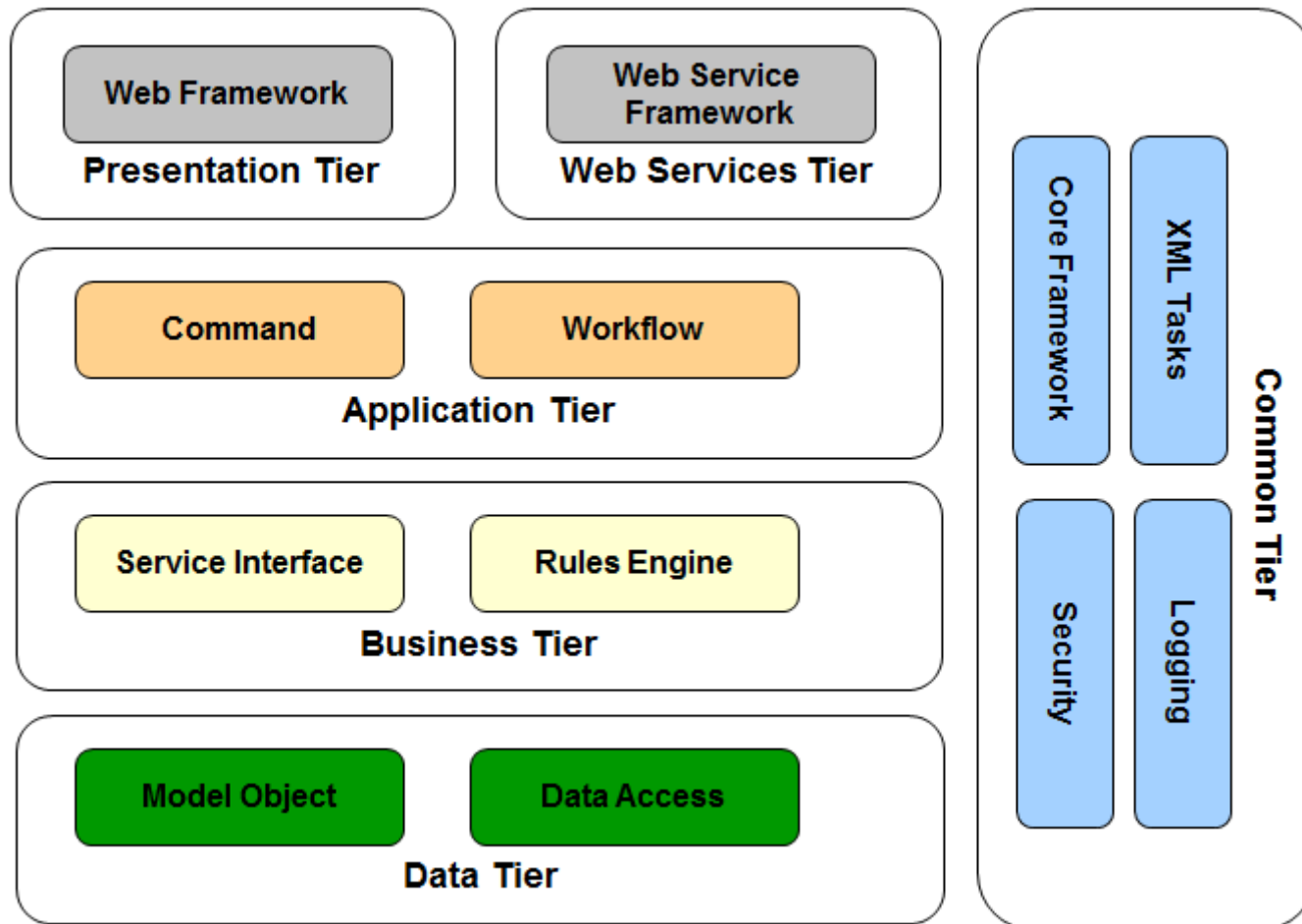
Design Patterns used

1. Abstract Factory
2. Builder
3. Prototype
4. Bridge
5. Decorator
6. Observer
7. Command

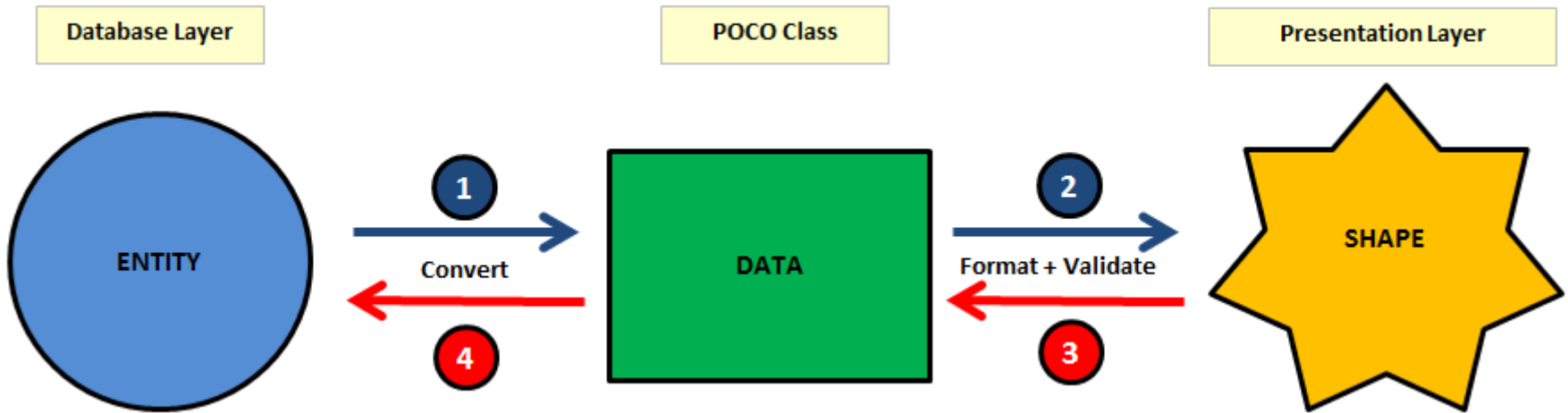
N-Tier Architecture



Enterprise Services - SOA Architecture



Middle Tier Design



Design Patterns used

1. Abstract Factory
2. Builder
3. Prototype
4. Decorator
5. Observer

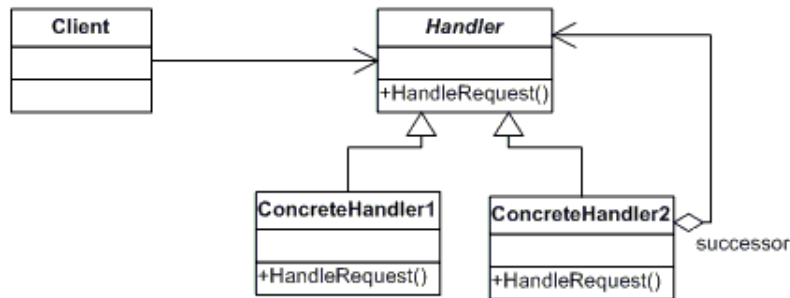
Chain of Responsibility Design Pattern

- ▶ definition
- ▶ UML diagram

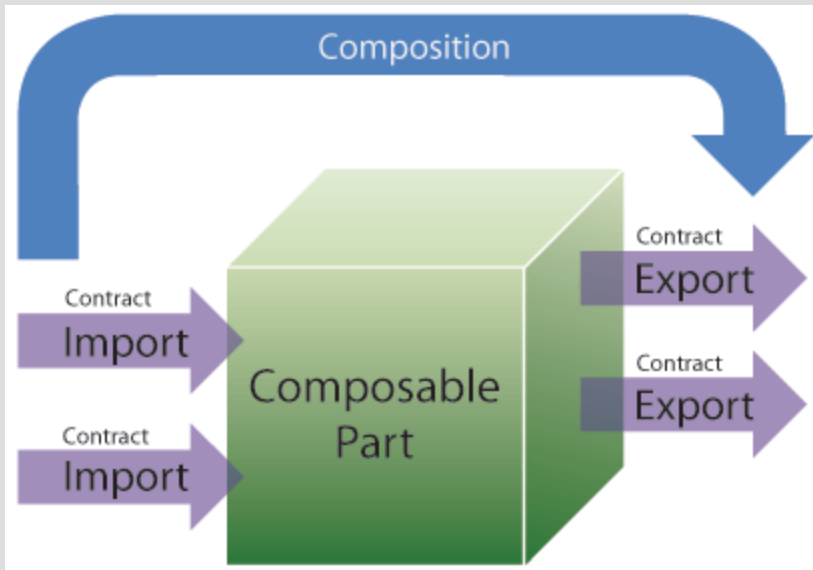
definition

The **Chain of Responsibility Pattern** describes how we handle a single request by a **chain** of multiple handler objects. The request has to be processed by only one handler object from this **chain**. However, the determination of processing the request is decided by the current handler. If the current handler object is able to process the request, then the request will be processed in the current handler object; otherwise, the current handler object needs to shirk **responsibility** and push the request to the next **chain** handler object. And so on and so forth until the request is processed.

UML class diagram



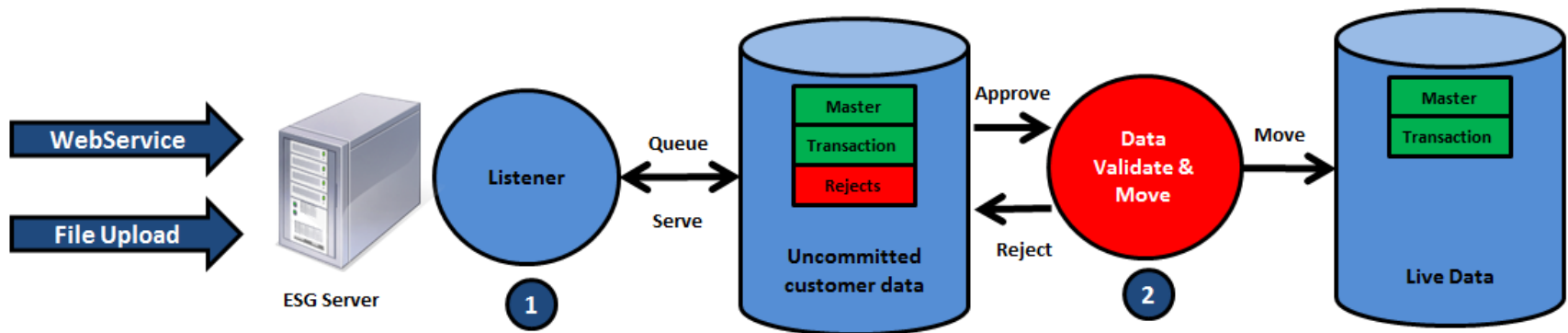
Managed Extensibility Framework



1. Build Pluggable Components that fly into place at runtime.
2. Allow dynamic configuration of object dependencies at runtime.
3. Bundle and Organize components into modules and packages.
4. Provide separation of concerns i.e. separate objects into UI, Reports, etc.
5. Provide object mapping.
6. Separate objects based on functionality and nature.
7. Build shared components, avoid duplication of code.



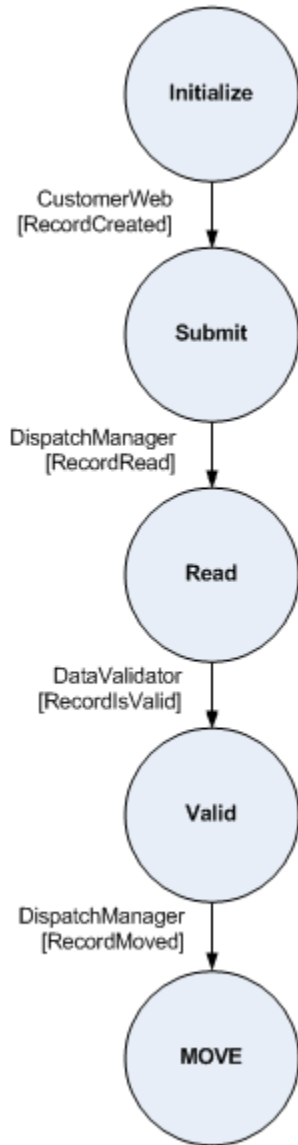
Cloud Transactions in Action



The above diagram is a closer look at the Cloud integration server under the hood:

1. Cloud Fabric has a listener that receives data via an upload enrollment webservice or an upload excel file in csv format. It can read one record or a batch file. It does some preliminary validation and saves the data to an intermediate data store.
2. Cloud Fabric has some other processes running that validate and move the data. If the data fails validation then it is rejected. The validated data makes it to the Live data store.

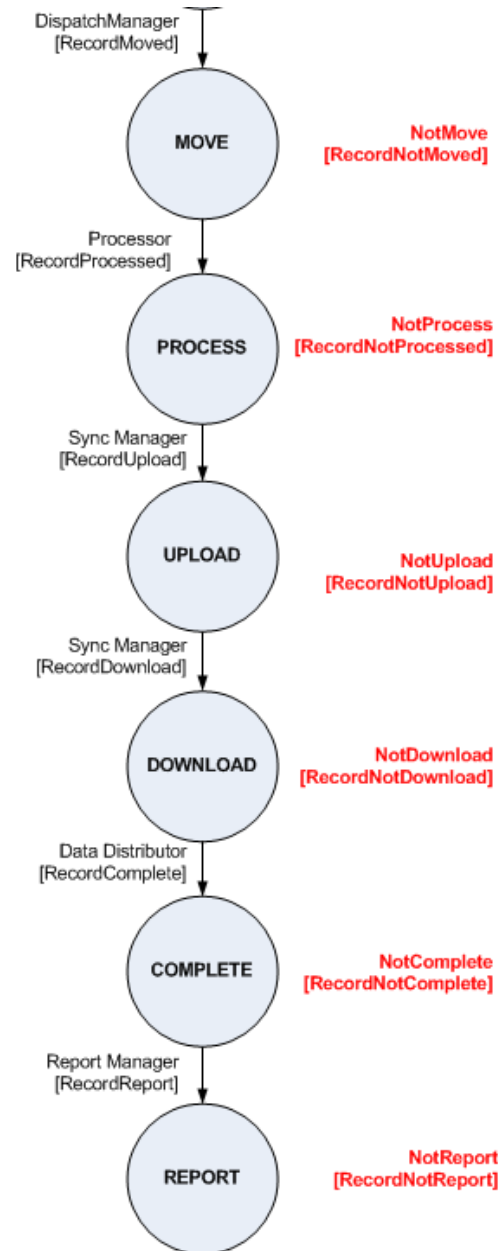
Integration Workflow



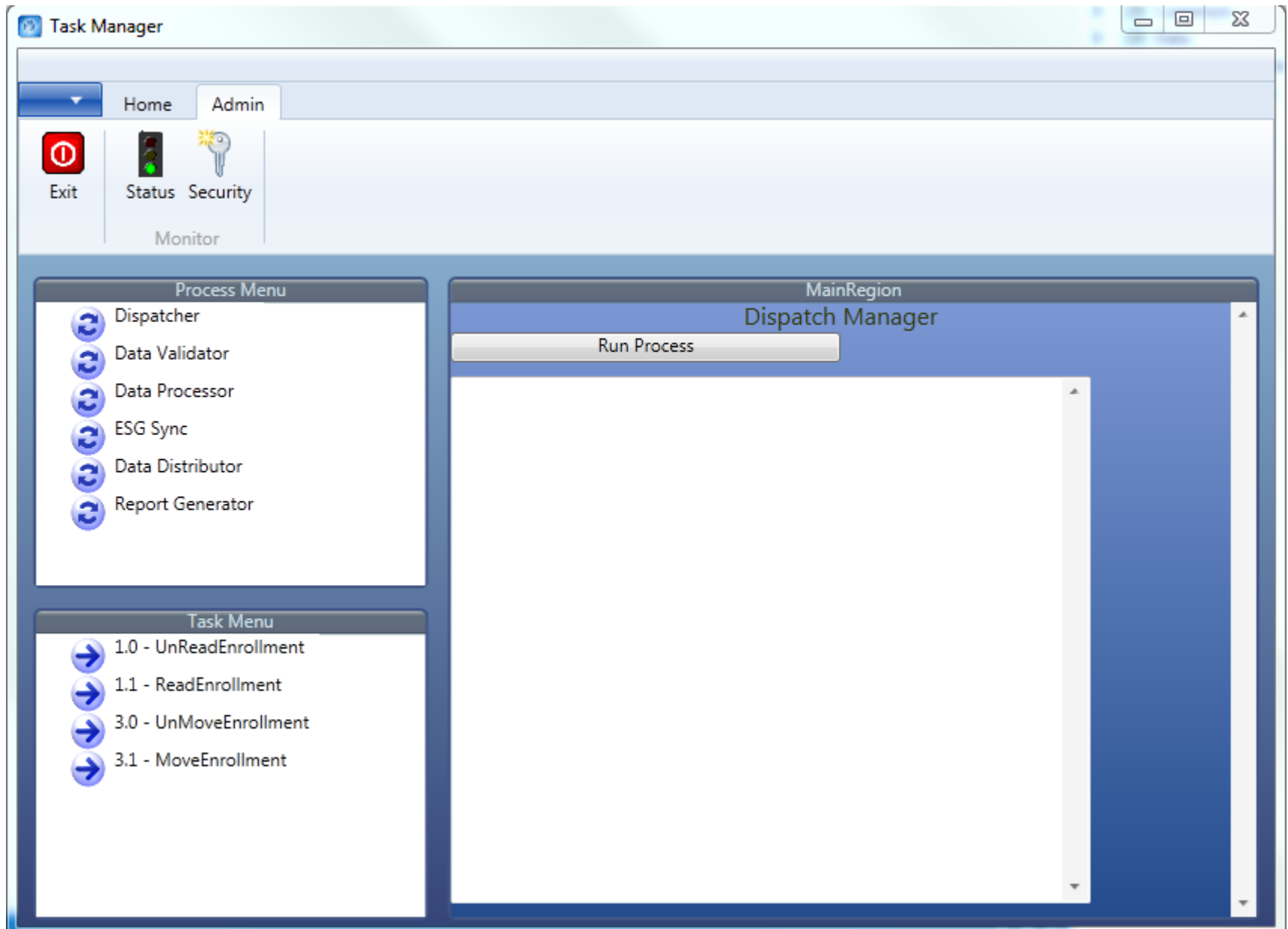
NotRead
[RecordNotRead]

NotValid
[RecordNotValid]

NotMove
[RecordNotMoved]



TaskManager in Dispatch Mode



TaskManager in Sync Mode

Task Manager

Home Admin

Exit Status Security

Monitor

Process Menu

- Dispatcher
- Data Validator
- Data Processor
- ESG Sync
- Data Distributor
- Report Generator

Task Menu

- 5 - UploadEnrollment
- 6 - DownloadEnrollment

MainRegion

ESG Synchronization Manager

Sync Mode: Bidirectional Run Process

ID	Object Type	Object Name	Sync Action
3	Table	ACCOUNT	DownloadOnly
4	Table	ACCOUNT_PACKAGE	None
5	Table	BILL_PACKAGE	None
6	Table	BILL_STATEMENT	DownloadOnly
7	Table	BILLING_CHARGE	DownloadOnly
8	Table	COMPONENT_CHARGE	DownloadOnly
9	Table	CUSTOMER_ACCOUNT	Bidirectional
10	Table	LDC_ACCOUNTS_XREF	DownloadOnly
11	Table	AGENT	Bidirectional
12	Table	CLIENT	DownloadOnly
13	Table	CUSTOMER	Bidirectional
14	Table	CUSTOMER_PREMISE	Bidirectional
15	Table	LOOKUP	None
16	Table	MARKET	Bidirectional
17	Table	PACKAGE	Bidirectional
18	Table	PREMISE	DownloadOnly
19	Table	PREMISE_ACCOUNT	DownloadOnly
20	Table	PRODUCT	Bidirectional
21	Table	VENDOR	Bidirectional
22	Table	VENDOR_PACKAGE	Bidirectional
23	Table	PAYMENT	DownloadOnly
24	Table	PRICE	DownloadOnly
25	Table	SERVICE_AGREEMENT	DownloadOnly
26	Table	USAGE_DETAIL	DownloadOnly
27	Table	ENROLLMENT_PROSPECT	Bidirectional

References - Further Reading

Widget Demo - <http://droptings.omaralzabir.com/>

Controls - <http://www.devexpress.com/>

Windows 8 - <http://droptiles.com/>

SharePoint - <http://www.brightstarr.com/>

Infopath Forms

Ideablade - <http://www.ideablade.com/>

IdeaBlade - <http://cocktail.ideablade.com/>

Wijmo Widgets - <http://wijmo.com/widgets/>

Windows Service Bus

Big Data (Large Volume) WebServices

WebServices written using Windows Communication Foundation using REST for data messaging. The services are module based and dynamically configurable using Managed Extensibility Framework and the PRISM Composite Application Guidance Design Pattern.



Questions?